

Q3 2022 PHARMACY COMMUNICATION



IMPORTANT REMINDERS AND UPDATES

2022 Medicare Part D Attestation:

Independent pharmacies: In order to comply with CMS requirements and remain in good standing in our network, please ensure that your pharmacy employees complete the annual compliance trainings, and in turn, your pharmacy completes the Participating Pharmacy Medicare Part D Certification for 2022 Plan Year in NCPDP by December 31st, 2022.

Chains and PSOs: You should have already received the 2022 Annual Credentialing and Medicare Part D Attestations. The Medicare Part D Attestation is a CMS requirement and both attestations must be completed as a requirement of your Participating Provider Agreement and the Pharmacy Manual. If you have not done so already, please complete both documents in their entirety and sign on behalf of all your affiliated chain codes.

Pharmacy Manual Updates: There have been recent updates made to the Elixir Pharmacy Manual. As a reminder, pharmacies are required to regularly check the Pharmacy Manual for updates (located at on our website under “Providers” > “Pharmacy Resources” > “Processing Information”). To ensure you are viewing the most recent version of the Manual, remember to cache your browser. To do this, click “control” and “refresh” together and the latest version of the manual will reflect.

Section	Page Number	Content Updated
Reimbursement and Cost Share	12-13	Payment recoupment
Vaccines	14-17	New vaccine GPI's including COVID vaccines

Credentialing: The Pharmacy Network Enrollment Request Form under the “Enroll” section of the Elixir website (“Providers” > “Pharmacy Resources” > “Enroll”) has been updated. The new form contains additional questions regarding change of ownership and commonly owned pharmacies to help prevent delays in enrollment. If you are submitting the enrollment form, please ensure you are using the current one.

Pharmacy Audits and Fraud, Waste and Abuse Reminder: All Pharmacy Audit Whisperer communications can be found under the “Pharmacy Audits” section of the Elixir website (“Providers” > “Pharmacy Resources” > “Pharmacy Audits”). Pharmacies should review current and previous communications to be aware of network expectations.

Pharmacy Satisfaction Survey: We will be closing the [2022 Pharmacy Satisfaction Survey](#) in November and hope you are able to participate! It should take no longer than 5 minutes to complete and allows you to provide anonymous and honest feedback. We look forward to receiving your feedback to improve our services to network pharmacies.

Online Provider Resources: As a reminder, please visit www.elixirsolutions.com to view provider resources, including, but not limited to, Payer Sheets, Electronic Payment and Remittance Forms, and MAC inquiries.



PRESCRIBER RESOURCES

Prescriber Portal: Elixir provides valuable information including direct links to client websites to assist with Prior Authorizations, Coverage Determination Forms, Covered Drug Lists, and Health and Information Resources. There are also instructions for obtaining UM criteria and how to use our pharmaceutical management procedures, explanations of limits and quotas, how prescribers can provide information to support an exception request, and generic substitution, therapeutic interchange, and step-therapy protocols. These resources are available to pharmacies on our website under “Providers” > “Prescriber Resources”. Please utilize this information as a helpful guide in filling prescriptions, assisting members, and referring prescribers.

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